

WELCOME

Meet the CYSHCN COE

October 15, 2025

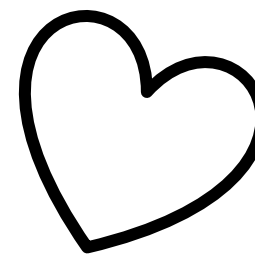
11:00 am - noon

ZOOM KEEPING AND NETIQUETTE



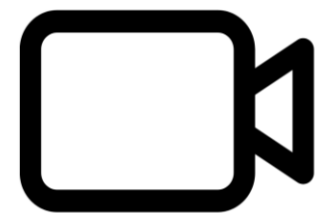
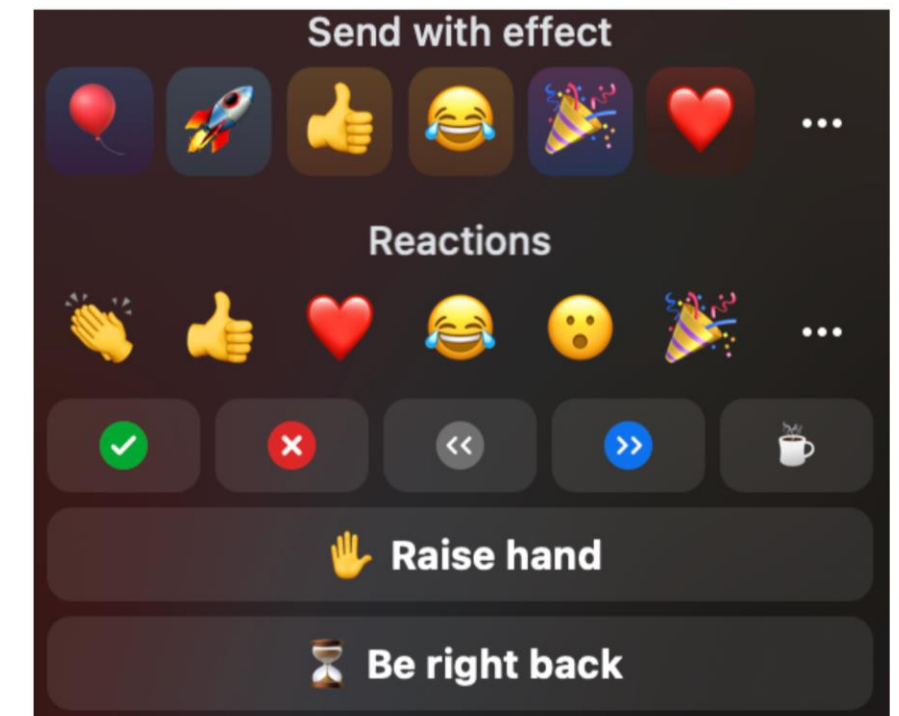
Audio

Mute when not speaking



React

=



Video

Video settings are a personal choice



Experiencing delays? Close other tabs and/or browsers



Chat

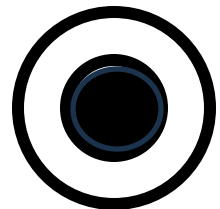
Listen for chat prompts
Save thoughts and questions for Discussion / Q+A

Thanks in advance for your patience!

Accessibility and Privacy



Closed captioning is available



The presentation portion of this meeting will be recorded and the chat will be saved so that we can respond to all of your comments and questions

Share Plans

What will the COE be doing and when can I expect to see it?



Seek Feedback

What has worked well in the past and what seems helpful for the near future?



Respond to Questions

What am I still curious about that others may also want to know?



Clarify Roles

What roles exist and what are their responsibilities?

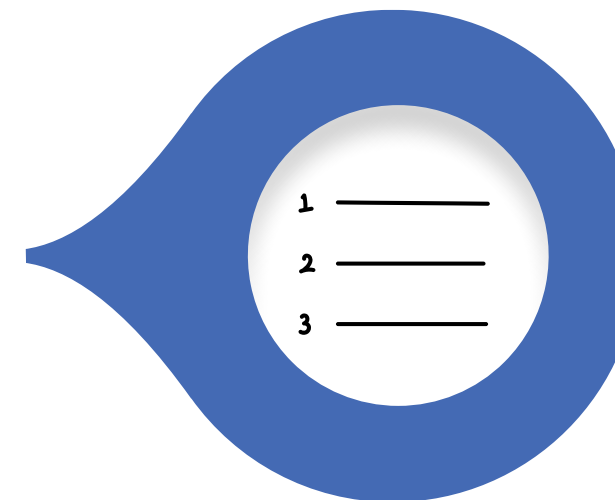


TODAY'S MEETING OBJECTIVES

Meet the CYSHCN COE Team

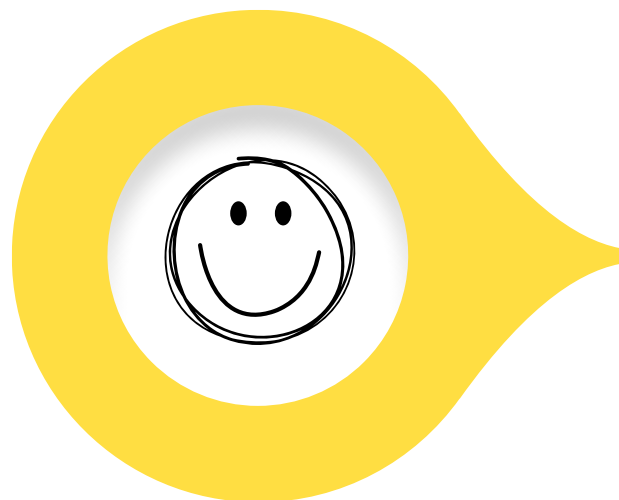
Clarify Next Steps

What comes next?



Human Connection

Who's on the team and why are they here?



BACKGROUND

Who and Where we Are

- Cornell University
- ACT for Youth
 - CYSHCN Center of Excellence (COE)

Our Philosophy and Approach

- Translational research
- Positive youth development

Our History

- Long history of working with DOH and communities across NYS



YEAR 1

Grant awarded

- Establishment of a Center of Excellence (COE)

Learning and listening

- Survey
- Site visits

Database

- Planned official debut at Connect-CYSHCN on 3/11/26

Building of Infrastructure and Team

HEALTH CONDITIONS

Connect-CYSHCN Learning Community, every other month

- Led by Weill Cornell
- Meets quarterly training attendance (objective 2) and inviting families is distributing community/program resources (objective 5)
 - Autism 12/10/25
 - Anxiety 2/11/26
 - ADHD 4/8/26
 - Behavioral and Conduct Problems 6/10/26
 - Learning Difficulty 8/12/26

Health Condition Hand-Outs

- Find on website (soon!) and use as needed (objective 5)

ANSWER IN THE CHAT

What are the top 1-3 health conditions that you would like to learn more about?

TRAINING

Connect-CYSHCN Training Schedule

Q	Month	Date	Time	Topic	LHD CYSHCN WP Objectives	Expert Guests
1	October	10/15/25	11:00 am - Noon	Meet the COE Team and learn about our plans to offer statewide support	1, 2	Full ACT for Youth COE team
1	November	11/12/25	10:30 am - 11:30 am Office Hours until 12:30 pm	Breaking down the workplan; an overview of Objective 3: Family Engagement <i>Develop an initial LHD CYSHCN Program family/community engagement plan with the CYSHCN COE staff and update the plan each year.</i>	2.1 2.4 Overview of 3.1, 8.1. 8.2, 8.3, 8.4, 8.5	Megan Redmond, Family Engagement Coordinator COE staff who will help with 1:1 family engagement planning LHD staff who excel at family engagement
1	December	12/10/25	10:30 am - 11:30 am Office Hours until 12:30 pm	Health Condition Spotlight: Autism	2.1 5.2.e 5.3	Dr. Diane Lee
2	January	1/14/26	10:30 am - 11:30 am Office Hours until 12:30 pm	Breaking down the workplan; an overview of Objectives 2 and 4: Partner and Provider Engagement and their connection with Public Health Detailing <i>LHD CYSHCN staff serve as a resource and collaborate routinely with federal, state, city, county community-based programs and educational institution partners who serve</i>	2.1 Overview of 2.2, 5.2 Overview of 4.1, 4.2, 4.3, 4.4, 4.5, and 4.6	Alyssa Gunderson, Training Coordinator, Erin Croyle, Communications Coordinator

- 2nd Wednesday of each month
- 10:30 - 11:30 am
- Followed by ACT-CYSHCN office hours 11:30 am – 12:30 pm
- Workplan support (objective 2)
- Health conditions (objective 5)

TRAINING

Quarter Due	Date	Topic	Hosted by
1	Thursday 1/22/26	Report writing Q+A, short session on Part 1	COE + NYSDOH
2	Thursday 4/23/26	Report writing Q+A, short session on Part 2 (family engagement update)	COE + NYSDOH
3	Thursday 7/23/26	Report writing Q+A, short session on Part 3	COE + NYSDOH
4	Thursday 10/22/26	Report writing Q+A, short session on Part 4 (family engagement update)	COE + NYSDOH

ACT-CYSHCN office hours

- immediately following Connect-CYSHCN
- quarterly dates offered on 3rd Thursdays before quarterly reporting due dates (objective 10)

Public Health Detailing training

- required for 100% of CYSHCN staff 1/14/26 (objective 2)

Connection with colleagues across NYS via Connecteam (coming soon!)

- directory, chat, updates, knowledge base, course(s)

ANSWER IN THE CHAT

How do you currently feel about your
Public Health Detailing skills?

1

2

3

4

5

COMMUNICATIONS

Website

- In progress
- Formally introduced at 3/11/26 Connect-CYSHCN meeting
- Resources, links to trainings, database, more!

Educational Materials

- Health Conditions
- Social media calendar
- Newsletter content

ANSWER IN THE CHAT

How do families prefer to receive communications from you?

Email

Print

Newsletter

Social Media

Phone

Other

FAMILY ENGAGEMENT

Family Engagement Plan support (objectives 3 and 4)

- Shared at Connect-CYSHCN meeting on 11/12/25
- We will complete these together via Zoom

Listening Sessions (objective 8)

- We can provide resources/tools to support your annual listening sessions

Development of Advisory Council (objective 8)

- Looking for suggestions for membership
- We will be surveying families to gauge interest

DATA AND EVALUATION

NYSACHO Conference and site visits

- Thank you for sharing your insights with us

Data collection and analysis

- Family Engagement Survey

HOW TO REACH US

Team Approach

- We are all your new contacts and under Mary's direction, will work together to meet your needs

Email

- Welcome letter includes each of our names, titles and direct email addresses
- COE shared email account: cshcncoe@cornell.edu

Direct Messaging and Directory

- Coming soon!

NEXT STEPS

*We hope this gave you a sense of who we are, what we've been up to,
and how we can support your work!*

Discussion Q+A

- Please share some feedback and/or any questions that you have

Connect-CYSHCN Training Schedule will be shared via email

- Mark your calendars for our first one: Family Engagement 11/12/25 at 10:30 am



Raised Hands or Chat

- Please raise your hand or put your questions in the chat and we'll work our way through them
- We recognize the expertise in this room, so if you have ideas or strategies that you'd like to share in response to others' questions, please feel free to chime in

Exit Survey at 11:55

- The brief exit survey will offer another opportunity to raise lingering questions
- Questions and answers will be compiled and shared

EXIT SURVEY



Please take a moment to complete a brief survey before leaving the meeting

Thank you for sharing your time and thoughts with us!



Headless horse, man

@HlessHman

When everyone is getting off the zoom call but you're struggling to find the leave meeting button so then it's just you and the host

